



## NEXT-GEN PROTECTION - LIMITED LIFETIME POWERTRAIN WARRANTY

### Introduction

This Limited Lifetime Powertrain Warranty ("Warranty") is provided by Segway Powersports Inc. ("Segway"), a corporation organized and existing under the laws of Delaware, United States, with its principal place of business at 415A Interchange St, McKinney, TX 75071. This Warranty applies exclusively to the original purchaser ("Owner") of the vehicle identified on the Warranty registration form.

### Coverage

The Warranty covers specific engine components including (but not limited to) the cylinder block, cylinder heads, pistons, valves, valve covers, cams, connecting rods, crankshaft, bearings, oil pump, oil pump chain, oil pan, timing chain, timing chain cover, gears, water pump, turbocharger, seals, and gaskets. Additionally, transmission components such as the case, internal parts, mounts, seals, and gaskets are covered. Labor costs associated with covered repairs are also included, subject to Segway's labor guidelines.

### Duration

This non-transferrable manufacturer's warranty is valid for the lifespan of the vehicle exclusive to the original Owner.

### Eligibility

The Warranty is non-transferable and applies only to the original Owner for 2024 and newer year model vehicles purchased on or after July 2, 2024, from an authorized Segway Powersports dealer. To uphold Warranty coverage, the Owner must adhere to Segway's recommended maintenance schedule. Warranty applies to 1000cc and above engines only.

### Owner's Obligations

The Owner is required to maintain comprehensive records detailing all maintenance and repairs conducted on the vehicle. Strict adherence to Segway's maintenance guidelines is necessary, and it is recommended that all maintenance and repair tasks be performed exclusively by authorized Segway Powersports dealers or service centers.

### Claim Process

In the event of a failure, the Owner or servicing dealer must notify Segway Powersports Inc. at [service@segwaypowersports.us](mailto:service@segwaypowersports.us) before proceeding with any repair work. Proof of maintenance records may be requested, and Segway reserves the right to inspect the vehicle prior to authorizing Warranty-related repairs.

### Exclusions

This Warranty does not cover normal wear and tear, damage resulting from accidents, misuse, neglect, or modifications. Repairs undertaken without prior authorization from Segway Powersports Inc. may be subject to exclusion, as are towing costs and any incidental or consequential damages. Vehicles used for commercial purposes or racing activities are also not covered. Excluded components include driveshaft, axles, front differentials and clutch components. Vehicles retailed or warranty registered on or before July 1, 2024, are excluded from this Warranty.

### Inspections

In order to maintain eligibility of this Warranty, an authorized dealer must perform and document a routine Powertrain inspection once every two years.

### Disclaimers

This Warranty represents the exclusive warranty provided by Segway Powersports Inc., superseding all other warranties, whether express or implied, including any implied warranties of merchantability or fitness for a particular purpose. Segway Powersports Inc.'s liability under this Warranty is limited solely to the repair or replacement of defective parts as specified herein.





## NEXT-GEN PROTECTION - LIMITED LIFETIME POWERTRAIN WARRANTY

### Governing Laws

This Warranty is governed by and construed in accordance with the laws of Delaware without regard to its conflict of law provisions.

### Modification and Termination

Segway Powersports Inc. retains the right to modify or terminate this Warranty at any time, with written notice to the Owner. Such modifications or terminations shall not affect Warranty coverage for vehicles already covered under this Warranty at the time of modification or termination.

### Contact Information

For inquiries or claims regarding this Warranty, please contact:

Segway Powersports Inc.

415A Interchange St, McKinney, TX 75071

Phone: (469) 659-6363

Email: [service@segwaypowersports.us](mailto:service@segwaypowersports.us)

### Acknowledgement and Acceptance of Terms & Conditions

By purchasing and retaining ownership of the vehicle, the Owner acknowledges and agrees to be bound by the terms and conditions of this Limited Lifetime Powertrain Warranty.

